In the event that any Member feels that he or she has suffered discrimination in any way, or that the Club Policies, Rules or Code of Conduct has been broken, he or she should follow the procedures below:

All complains should be directed to a member of the Committee or the Child Welfare Officer where it will be dealt with in the strictest of confidence.

**Useful information in reporting a compliant should include:**

Details of what, when and where the occurrence took place

Any witness statement and names

Names of any others who have been treated in a similar way

Details of any former complaints made about the incident, date, when and to who made

A preference for a solution to the incident

The Club's Management Committee will sit for any hearings deemed necessary.

**In the event the Club's Management Committee will have the power to?**

Warn as to future conduct

Suspend from Membership

Remove from Membership

**By signing the ‘Set the Standard’ forms, Parents are agreeing to abide by all Club Rules**